

Welcome

Dear Guests!

1. Meal Times

Breakfast: 8am

Lunch: 12pm

Dinner: 6pm

Changes are possible upon request.

Our staff set the tables – we ask you to bring back any used dishes and cutlery and to wipe the tables after the meal. We hope you will enjoy our local food – we also consider, if it's possible, special requests (diet, vegetarians etc.) – these must be agreed upon in advance.

2. Drinks, Kiosk

In our kiosk we offer a range of inexpensive drinks, candy, souvenirs etc. Every Guest House is a gastronomic operation. Therefore, food and drink purchased outside is prohibited. We thank you for your understanding.

3. Accommodation/Cleaning

The accommodation can be found in dorm bedrooms with plenty of space and comfortable amenities. For the group leader and counsellors, special rooms (the majority with shower/WC) are available. The rooms should be kept tidy by our guests (making beds and tidying up).

The cleaning of sinks and the wiping of floors is done by our staff. Please bring your own bath and hand towels!

Sticking or writing things on the walls and furniture and damages to the facilities will result in costs, which will be invoiced – these costs must be paid for on-site (see 4. Damage Claims).

We kindly ask you not to move any furnishing and to close the windows and balcony doors when you leave the room.

4. Damage Claims

Damages to the facilities in the guest houses must generally be handled directly with our partner houses. Should the payment for damages not be possible on-site, please fill out the "Damage Report" which can be found at the guest house - please complete the whole form - the name and address of the responsible party and the insured person (in case of schools, the parents) You will then receive a damage invoice which should be submitted immediately to your insurance company.

5. Arrival and Departure

The incoming group would also like to arrive to a tidy, clean and comfortable house – therefore please vacate the rooms by 9am on the day of departure. On the day of arrival, the groups can enter the rooms from 4pm.

6. Smoking & Alcohol, Youth Protection Act

Out of consideration for all guests in the house and for fire safety reasons, smoking in the rooms and hallways is prohibited. Please refer to our "Provincial Law for the Protection of Youths" (see attachment) in relation to smoking and alcohol

7. Peace & Quiet

Please refrain from loud behavior in the dining room, running around the hallways and stairs, slamming doors etc.!

Out of consideration for the other guests in the house and for our neighbors, please refrain from all noise disturbances outside the house (or from the house) from 10pm (according to State Police Laws). Sleeping time is set for 10pm. Exceptions can be made upon request with the person in charge of the Guest House.

8. Valuables

As room keys are not handed out in our guest house (except for leader and counsellor rooms), please be aware that we are not liable for money or valuables. Please hand these to your group leader to look after.

9. Pets

Please understand that the admission of pets is prohibited due to hygiene reasons.

10. Waste Separation and Environment

There are strict official regulations in all locations concerning waste separation!

Please follow our instructions and help us separate waste or – even better – to avoid it (inside and outside the house!)

11. General Information

Please wear suitable house shoes; no wooden soles (noise disturbance), no sport shoes with black soles (these leave marks on plastic and wood floors which are difficult to remove)

Winter: please store skis, poles and snowboards in the Ski Stall.

Summer: please store hiking and mountain shoes in the shoe cabinets.

Please be aware of the applicable rules regarding meal times, telephone usage, lockout times, emergency numbers during the night etc. We are happy to inform you about this on-site.

Please note:

Unlawful behavior can lead to a premature termination of your stay. We are certain that you will play by our fair rules.

And now enjoy your stay with young austria.