

CERTIFICATE OF INSURANCE

**applicable to package tour insurance
pursuant to the Package Travel Directive (EU) 2015/2302**

Tour operator: **young austria –
Österreichs Erlebnisgästehäuser GmbH**

Application number: **P2022/0075; HI 162/2**

This Certificate of Insurance is applicable to the party making the booking and all tour participants.

The Certificate of Insurance shall cease to be valid upon completion of the booked trip.

This Certificate of Insurance applies to all package tours and associated travel services booked, provided the other travel services make up at least 25% of the total value of the combined travel services (Package Travel Act [Pauschalreisegesetz, PRG] Section 2 Para. 2 Ln. 3 + Para. 5 Ln. 3).

On behalf of the package tour operator specified above, the insurer affirms to the travellers that the insurer shall reimburse

1. payments already remitted (advance payments and residual payments), insofar as the travel services are not provided or are only partially provided in consequence of the insolvency of the party authorised to provide travel services, or if the service provider demands due payment from the traveller,
2. mandated expenses of return transportation and, if necessary, the costs of accommodation prior to return transportation incurred as a result of the insolvency of the tour operator or, in the instance of responsibility being mandated for the transportation of passengers, the costs of the tour operator's related services, and,
3. if necessary, mandated costs of any extension of the package tour or of related travel services that are arranged.

Important claims guidance:

Should the tour operator become insolvent during the trip, please contact the travel agency at your holiday destination immediately. Should you not be able to contact this party, please get in touch with the liquidator, the Tourism Insurance Agency (Tourismusversicherungsagentur, TVA). The liquidator can process your claim swiftly if you keep all travel documents ready.

Please note that in the instance of insolvency, you are obligated to keep any damages to a minimum. Therefore, please avoid anything that could result in an unreasonable increase in costs, and ensure that you pay for the package tour on the dates specified in the travel terms.

Insurer:

Österreichische Hotel- und Tourismusbank Gesellschaft m.b.H.
Parking 12a
1010 Wien

Liquidator:

TVA-Tourismusversicherungsagentur GmbH

Baumannstr. 9/8, 1030 Wien

24-hour emergency telephone number: Tel. +43 1 361 9077 44